Effective ave Jan. 1, 2023

Video Server		VS8100-v2	Dual(H.264/MJPEG)	1		720x480	RS485	Yes	Yes				Yes	DC 12V	No	0 ~ 55 °C (32 ~ 131 °F)	2-Year				Ultra-mini Size 65 mm (D) x 34 mm (W) x 25 mm (H)	4712123677835	TAIWAN	$ 118		Yes

Form Factor	Resolution	Model#	Resolution (Sensor)	Captured Range	WDR	Day / Night	Compression	Sensor	IR Illumination	Beam Angle	Lens	Frame / Second	Auto-Iris	IK-10	IP66	On-Board Storage
LPC KIT	2MP	IP9165-LPCKIT-H1-v2	1920x1080 (2MP)	UP to 35m Road-side: 2 Lanes Gantry: 2 Lanes	WDR Pro II(140 dB)	Yes	H.265, H.264, MJPEG	1/2" CMOS	170 ~ 280 meters	80W, 20° ~ 40° remote control beam angle	Vari-focal 12 - 40mm	60 fps @ 1920x1080	P-iris (i-CS/DC-iris reserved)	Yes	Yes	MicroSD/SDHC/SDXC card slot
		IP9165-LPCKIT-H2-v2	1920x1080 (2MP)	UP to 35m Road-side: 2 Lanes Gantry: 2 Lanes	WDR Pro II(140 dB)	Yes	H.265, H.264, MJPEG	1/2" CMOS	170 ~ 280 meters	80W, 20° ~ 40° remote control beam angle	Vari-focal 9 - 50mm (iCS)	60 fps @ 1920x1080	P-iris (i-CS/DC-iris reserved)	Yes	Yes	MicroSD/SDHC/SDXC card slot
		IP9165-LPCKIT-S1-v2	1920x1080 (2MP)	UP to 35m Road-side: 1 Lane Gantry: 2 Lanes	WDR Pro II(140 dB)	Yes	H.265, H.264, MJPEG	1/2" CMOS	150 ~ 350 meters	48W, 10° ~ 30° remote control beam angle	Vari-focal 12 - 40mm	60 fps @ 1920x1080	P-iris (i-CS/DC-iris reserved)	Yes	Yes	MicroSD/SDHC/SDXC card slot
		IP9165-LPCKIT-S2-v2	1920x1080 (2MP)	UP to 35m Road-side: 1 Lane Gantry: 2 Lanes	WDR Pro II(140 dB)	Yes	H.265, H.264, MJPEG	1/2" CMOS	150 ~ 350 meters	48W, 10° ~ 30° remote control beam angle	Vari-focal i-CS 9-50mm	60 fps @ 1920x1080	P-iris	Yes	Yes	MicroSD/SDHC/SDXC card slot
		IP9165-LPRKIT-S(40mm)	1920x1080 (2MP)	UP to 35m Road-side: 1 Lane Gantry: 2 Lanes	WDR Pro II(140 dB)	Yes	H.265, H.264, MJPEG	1/2" CMOS	150 ~ 350 meters	48W, 10° ~ 30° remote control beam angle	Vari-focal 12 - 40mm	60 fps @ 1920x1080	P-iris	Yes	Yes	MicroSD/SDHC/SDXC card slot
		IP9165-LPRKIT-S (50mm)	1920x1080 (2MP)	UP to 35m Road-side: 1 Lane Gantry: 2 Lanes	WDR Pro II(140 dB)	Yes	H.265, H.264, MJPEG	1/2" CMOS	150 ~ 350 meters	48W, 10° ~ 30° remote control beam angle	Vari-focal 9 - 50mm (iCS)	60 fps @ 1920x1080	iCS	Yes	Yes	MicroSD/SDHC/SDXC card slot
		IB9365-LPR	1920x1080 (2MP)	5-10Meters	WDR Pro	Yes	H.265, H.264, MJPEG	1/2" CMOS	100 meters	N/A	Vari-focal 12 ~40 mm	60 fps @ 1920x1080	P-iris	Yes	Yes	MicroSD/SDHC/SDXC card slot
		IB9365-LPR-W	1920x1080 (2MP)	5-10Meters	WDR Pro	Yes	H.265, H.264, MJPEG	1/2" CMOS	6100K White	N/A	Vari-focal 12 ~40 mm	60 fps @ 1920x1080	P-iris	Yes	Yes	MicroSD/SDHC/SDXC card slot
		IB9365-LPR-W (4-9mm)	1920x1080 (2MP)	5-10Meters	WDR Pro	Yes	H.265, H.264, MJPEG	1/2" CMOS	6100K White	N/A	Vari-focal 12 ~40 mm	60 fps @ 1920x1080	P-iris	Yes	Yes	MicroSD/SDHC/SDXC card slot
	5MP	IB9387-LPR	2560x1920 (5MP)	2-6 Meters	WDR Pro	Yes	H.265, H.264, MJPEG	1/2.7" CMOS	50 meters	N/A	Vari-focal 2.7 ~ 13.5 mm	60 fps @ 1920x1080	P-iris	Yes	Yes	MicroSD/SDHC/SDXC card slot

Model#	Power Input	Power Consumption	Warranty	Temperature	Power Adaptor Included	Accessory List			Others	EAN	COO		Remark	CPP Xtra List	NDAA
IP9165-LPCKIT-H1-v2	AC/DC 24V	Max. 110 W, AC/DC 24V Suggested Power: AC 24V or DC 24V/ 5A	3-Year	Working Temperature: -20°C ~ 60°C (-4°F ~ 140°F) -40°C ~ 60°C (-40°F ~ 140°F), with optional	No	CAB08-2040x1 AE-23Lx1 AM-21E			Speed: 110MPH (180km/hr)	N/A	TAIWAN	$ 2,680	SO		
IP9165-LPCKIT-H2-v2	AC/DC 24V	Max. 110 W, AC/DC 24V Suggested Power: AC 24V or DC 24V/ 5A	3-Year	Working Temperature: -20°C ~ 60°C (-4°F ~ 140°F) -40°C ~ 60°C (-40°F ~ 140°F), with optional	No	CAB08-2040x1 AE-23Lx1 AM-21E			Speed: 110MPH (180km/hr)	N/A	TAIWAN	$ 3,436	SO		
IP9165-LPCKIT-S1-v2	AC/DC 24V	Max. 110 W, AC/DC 24V Suggested Power: AC 24V or DC 24V/ 5A	3-Year	Working Temperature: -20°C ~ 60°C (-4°F ~ 140°F) -40°C ~ 60°C (-40°F ~ 140°F), with optional	No	AE-23A-P (include AM-21E, AI-109)			Speed: 60MPH (90km/hr)	N/A	TAIWAN	$ 1,747	SO		Yes
IP9165-LPCKIT-S2-v2	AC/DC 24V	Max. 110 W, AC/DC 24V Suggested Power: AC 24V or DC 24V/ 5A	3-Year	Working Temperature: -20°C ~ 60°C (-4°F ~ 140°F) -40°C ~ 60°C (-40°F ~ 140°F), with optional	No	AE-23A-P (include AM-21E, AI-109)			Speed: 60MPH (90km/hr)	N/A	TAIWAN	$ 2,365	SO		Yes
IP9165-LPRKIT-S(40mm)	AC24V or DC24V	Max. 110 W, AC/DC 24V Suggested Power: AC 24V or DC 24V/ 5A	3-Year	Working Temperature: -20°C ~ 60°C (-4°F ~ 140°F) -40°C ~ 60°C (-40°F ~ 140°F), with optional	No	AE-23A-P (include AM-21E, AI-109)			*Speed: 60MPH (90km/hr) * Build in LPR software inside	N/A	TAIWAN	$ 3,151	SO		
IP9165-LPRKIT-S (50mm)	AC24V or DC24V	Max. 110 W, AC/DC 24V Suggested Power: AC 24V or DC 24V/ 5A	3-Year	Working Temperature: -20°C ~ 60°C (-4°F ~ 140°F) -40°C ~ 60°C (-40°F ~ 140°F), with optional	No	AE-23A-P (include AM-21E, AI-109)			*Speed: 60MPH (90km/hr) * Build in LPR software inside	N/A	TAIWAN	$ 3,937	SO		
IB9365-LPR	PoE DC 12V AC 24V (optional)	PoE: Max. 12 W DC 12V: Max. 10 W AC 24V: Max. 11.5 W	3-Year	Starting Temperature: -10°C ~ 60°C (14°F ~ 140°F) Working Temperature (IR off): -30°C ~ 60°C (-22°F ~ 140°F) Working	No	No			* Build in LPR software inside * Built-in 16GB MicroSD card for LPR images		TAIWAN	$ 2,160		Yes	
IB9365-LPR-W	PoE DC 12V AC 24V (optional)	PoE: Max. 12 W DC 12V: Max. 10 W AC 24V: Max. 11.5 W	3-Year	Starting Temperature: -10°C ~ 60°C (14°F ~ 140°F) Working Temperature (IR off): -30°C ~ 60°C (-22°F ~ 140°F) Working	No	No			* Build in LPR software inside * Built-in 16GB MicroSD card for LPR images	4710469352294	4710469351358	$ 2,160		Yes	
IB9365-LPR-W (4-9mm)	PoE DC 12V AC 24V (optional)	PoE: Max. 12 W DC 12V: Max. 10 W AC 24V: Max. 11.5 W	3-Year	Starting Temperature: -10°C ~ 60°C (14°F ~ 140°F) Working Temperature (IR off): -30°C ~ 60°C (-22°F ~ 140°F) Working	No	No			* Build in LPR software inside * Built-in 16GB MicroSD card for LPR images	4710469352188	TAIWAN	$ 2,000		Yes	
IB9387-LPR	PoE DC 12V AC 24V (optional)	PoE: Max. 12 W DC 12V: Max. 10 W AC 24V: Max. 11.5 W	3-Year	Starting Temperature: -10°C ~ 60°C (14°F ~ 140°F) Working Temperature: -30°C ~ 60°C (-22°F ~	No	No			* Build in LPR software inside * Built-in 16GB MicroSD card for LPR images	4710469350535	TAIWAN	$ 1,404			

Form Factor	Resolution	Model#	Resolution (Sensor)	Lens	WDR	Day / Night	Compression	Sensor	IR Illumination	Frame / Second	Audio	Auto-Iris	Wired / Wireless	PoE	IP66	On-Board Storage
OSSA		IE9111-O		N/A			H.265, H.264		N/A							
	8MP	FD9392-EHTV-O	3840x2160	3.9 ~ 10 mm		Yes	H.265, H.264		Built-in IR illuminators up to 50 meters	30 fps @ 3840x2160	No				Yes	

Model#	Power Input	Power Adaptor Included	Warranty	Temperature	SNV	Smart IR	Smart Motion Detection	Smart VCA**	Others	EAN	COO		Remark	CPP Xtra List	NDAA
IE9111-O	IEEE 802.3af Class3 PoE			-25°C ~ 55°C (-						4710469351983	TAIWAN	$ 756		Yes	Yes
FD9392-EHTV-O	IEEE 802.3af Class3 PoE DC 12V AC 24V		3-Year	Starting Temperature: -40°C ~ 60°C (-40°F ~ 140°F) Working Temperature: -50°C ~ 60°C (-58°F ~ 140°F) (IR off) Working Temperature: -50°C ~ 50°C (-58°F ~ 122°F) (IR on)						4710469350979	TAIWAN	$ 1,728		Yes	Yes

Form Factor		Model #	Video Channels		Storage	OS	Video Recording	USB	POE		Throughput	Local Display
NVR	4CH	ND9213P	Up to 4 Channels		1 HDD Slot .	Linux	H.265, H.264, MJPEG	Front: 1 (USB 2.0) Back: 1 (USB 3.0)	Yes		64Mbps	HDMI
	8CH	ND8212W	Up to 8 Channels	4CH WIFI 4CH Wire	1 HDD Slot	Linux	MJPEG, H.264	Front: 1 (USB 2.0) Back: 1 (USB 2.0)	No		40Mbps	HDMI
		ND9323P	Up to 8 Channels		2 HDD Slot (3.5")	Linux	H.265, H.264, MJPEG	Front: 1 (USB 3.0) Back: 1 (USB 2.0)	Yes, 8CH	(120W)	64Mbps	HDMI x1, VGA x1
		ND9425P	Up tp 16 Channels		2 HDD Slot (3.5")	Linux	MJPEG, H.264, H.265	Front: 2 (USB 2.0) Back: 1 (USB 3.0)	Yes, 16CH	(200W)	64Mbps	HDMI, VGA
	16CH	ND9441	Up tp 16 Channels		4 HDD Slot	Linux	MJPEG, H.264, H.265	Front: 2 (USB 2.0) Back: 1 (USB 3.0)	No		192 Mbps	HDMI, VGA
		ND9441P	Up tp 16 Channels		4 HDD Slot	Linux	MJPEG, H.264, H.265	Front: 2 (USB 2.0) Back: 1 (USB 3.0)	Yes, 16CH		192 Mbps	HDMI, VGA
	32CH	ND9541	Up tp 32 Channels		4 HDD Slot	Linux	MJPEG, H.264, H.265	Front: 2 (USB 2.0) Back: 1 (USB 3.0)	No		192 Mbps	HDMI, VGA
		NS9521	Build in 32CH Up to 64 Ch		2 HDD Slot	Windows 10 Embedded	MJPEG, H.264, H.265	Front: USB 2.0 x2 Back: USB 3.1 (type A) x2, USB 3.1 (type C) x2	No		400 Mbps	HDMI x1, Display Port x1, DVI x1
	32CH	NR9581-v2	Up to 32 Channels		Hot-swappable tray x8	Windows 10 Embedded	MJPEG, MPEG4, H.264 AVC, H.264 SVC, H.265	Front: USB 3.0 x2 Back: USB 3.0 x6, USB2.0 x2	No		512 Mpbs	HDMI x1, Display Port x1, DVI x1
	64CH	NR9681-v2	Up to 64 Channels		Hot-swappable tray x8	Windows 10 Embedded	MJPEG, MPEG4, H.264 AVC, H.264 SVC, H.265	Front: USB 3.0 x2 Back: USB 3.0 x6, USB2.0 x2	No		512 Mpbs	HDMI x1, Display Port x1, DVI x1
		NR9682-V2	Up to 64 Channels		Hot-swappable tray x16	Windows 10 Embedded	MJPEG, MPEG4, H.264 AVC, H.264 SVC, H.265	Front: USB 3.0 x2 Back: USB 3.0 x6, USB2.0 x2	No		512 Mpbs	HDMI x1, Display Port x1, DVI x1
	128CH	NR9782-V2	Up to 128 Channels		Hot-swappable tray x16	Windows 10 Embedded	MJPEG, MPEG4, H.264 AVC, H.264 SVC, H.265	Front: USB 3.0 x2 Back: USB 3.0 x6, USB2.0 x2	No		512 Mpbs	HDMI x1, Display Port x1, DVI x1

Model #	RAID	Power Input	Power Adaptor Included	Warranty	Temperature				Others	EAN	COO	MSRP	Remark	CPP Xtra List	NDAA
ND9213P		DC 48V/2A	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)				* 4CH PoE	4710469352515	TAIWAN	$ 432	HDD is purchased separately	Yes	Yes
ND8212W		DC 12V 3A	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)				* 4CH PoE, 4CH WIFI *WPS	4712123670966	TAIWAN	$ 300	HDD is purchased separately	Yes	
ND9323P	RAID 0, 1	100-240V AC, 50/60Hz Max: 175 W	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)				*8CH PoE *NDAA Compliant	4710469352164	TAIWAN	$ 702	HDD is purchased separately	Yes	Yes
ND9425P	RAID 0, 1, 5	100-240V AC, 50/60Hz Max: 255 W	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)				* 16 CH * NDAA Compliant	4710469352171	TAIWAN	$ 1,026	HDD is purchased separately	Yes	Yes
ND9441	RAID 0, 1, 5	DC 56V 2.5A	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)				*H.265 *UL	4712123675725	TAIWAN	$ 1,296	HDD is purchased separately	Yes	
ND9441P	RAID 0, 1, 5	100-240V AC	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)				*H.265 *UL	4712123676395	TAIWAN	$ 1,404	HDD is purchased separately	Yes	
ND9541	RAID 0, 1, 5	DC 56V 2.5A	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)				*H.265 *UL	4712123675527	TAIWAN	$ 1,404	HDD is purchased separately	Yes	
NS9521		100~220V AC	Yes	3-Year	5°C ~ 35°C (41°F ~ 95°F)				*H.265 * VAST 2. insides	4710469351624	TAIWAN	$ 3,564	HDD is purchased separately		Yes
NR9581-v2	RAID 0, 1, 5, 6, 10	Redundant power 100~220V AC	Yes	3-Year	5°C ~ 35°C (41°F ~ 95°F)				*H.265 * VAST 2. insides	4710469352379	TAIWAN	$ 7,452	HDD is purchased separately		Yes
NR9681-v2	RAID 0, 1, 5, 6, 10	Redundant power 100~220V AC	Yes	3-Year	5°C ~ 35°C (41°F ~ 95°F)				*H.265 * VAST 2. insides	4710469352386	TAIWAN	$ 8,208	HDD is purchased separately		Yes
NR9682-V2	RAID 0, 1, 5, 6, 10	Redundant power 100~220V AC	Yes	3-Year	5°C ~ 35°C (41°F ~ 95°F)				*H.265 * VAST 2. insides	4710469350955	TAIWAN	$ 9,600	HDD is purchased separately		Yes
NR9782-V2	RAID 0, 1, 5, 6, 10	Redundant power 100~220V AC	Yes	3-Year	5°C ~ 35°C (41°F ~ 95°F)				*H.265 * VAST 2. insides	4710469350962	TAIWAN	$ 11,050	HDD is purchased separately		Yes

Form Factor	Model #	NVR Channels	Storage	OS	Video Recording	USB	POE	Throughput	Local Display
Bundle Kit	ND9323P-2TB-4FD69	8 Channels	2 HDD Slot . Max 12TB. 1 x eSATA Port	Linux	H.265, MJPEG, H.264	Front: 2 (USB 2.0) Back: 1 (USB 2.0)	Yes, 8CH	64Mbps	HDMI/VGA
	ND9323P-2TB-4IB69	8 Channels	2 HDD Slot . Max 12TB. 1 x eSATA Port	Linux	H.265, MJPEG, H.264	Front: 2 (USB 2.0) Back: 1 (USB 2.0)	Yes, 8CH	64Mbps	HDMI/VGA
	ND9323P-2TB-4IT60	8 Channels	2 HDD Slot . Max 12TB. 1 x eSATA Port	Linux	H.265, MJPEG, H.264	Front: 2 (USB 2.0) Back: 1 (USB 2.0)	Yes, 8CH	64Mbps	HDMI/VGA
	ND9323P-2TB-4FD80A	8 Channels	2 HDD Slot . Max 12TB. 1 x eSATA Port	Linux	H.265, MJPEG, H.264	Front: 2 (USB 2.0) Back: 1 (USB 2.0)	Yes, 8CH	64Mbps	HDMI/VGA
	ND9323P-2TB-4IT80A	8 Channels	2 HDD Slot . Max 12TB. 1 x eSATA Port	Linux	H.265, MJPEG, H.264	Front: 2 (USB 2.0) Back: 1 (USB 2.0)	Yes, 8CH	64Mbps	HDMI/VGA
	ND9323P-2TB-4IB80	8 Channels	2 HDD Slot . Max 12TB. 1 x eSATA Port	Linux	H.265, MJPEG, H.264	Front: 2 (USB 2.0) Back: 1 (USB 2.0)	Yes, 8CH	64Mbps	HDMI/VGA

Model #	Power Input	Power Adaptor Included	Warranty	Temperature	Camera Qty	Camera Type			HDD	EAN	COO	MSRP	Remark	CPP Xtra List	NDAA
ND9323P-2TB-4FD69	100 ~ 240V AC	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)	1 x 2TB HDD 4 x FD9369-HF2	2MP H.265 Outdoor Dome			2TB HDD (Not Preinstalled)	N/A	TAIWAN	$ 1,275	1 x ND9323P with 1 x 2TB HDD and 4 x FD9369-F2 * Refer to Term&Condition #8 for return policy		Yes
ND9323P-2TB-4IB69	100 ~ 240V AC	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)	1 x 2TB HDD 4 x IB9369-F2	2MP H.265 Outdoor Bullet			2TB HDD (Not Preinstalled)	N/A	TAIWAN	$ 1,275	1 x ND9323P with 1 x 2TB HDD and 4 x IB9369-F2 * Refer to Term&Condition #8 for return policy		Yes
ND9323P-2TB-4IT60	100 ~ 240V AC	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)	1 x 2TB HDD 4 x IT9360-HF3	2MP H.265 Outdoor Turret			2TB HDD (Not Preinstalled)	N/A	TAIWAN	$ 1,275	1 x ND9323P with 1 x 2TB HDD and 4 x IT9360-HF2 * Refer to Term&Condition #8 for return policy		Yes
ND9323P-2TB-4FD80A	100 ~ 240V AC	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)	1 x 2TB HDD 4 x FD9380-HF2	5MP H.265 Outdoor Bullet			2TB HDD (Not Preinstalled)	N/A	TAIWAN	$ 1,501	1 x ND9323P with 1 x 2TB HDD and 4 x FD9380-HF2 * Ship with seperated items * Refer to Term&Condition #8 for return policy		Yes
ND9323P-2TB-4IT80A	100 ~ 240V AC	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)	1 x 2TB HDD 4 x IT9380-HF2	5MP H.265 Outdoor Bullet			2TB HDD (Not Preinstalled)	N/A	TAIWAN	$ 1,501	1 x ND9323P with 1 x 2TB HDD and 4 x IT9380-HF2 * Ship with seperated items * Refer to Term&Condition #8 for return policy		Yes
ND9323P-2TB-4IB80	100 ~ 240V AC	Yes	2-Year	0°C ~ 40°C (32°F ~ 104°F)	1 x 2TB HDD 4 x IB9380-H	5MP H.265 Outdoor Bullet			2TB HDD (Not Preinstalled)	N/A	TAIWAN	$ 1,472	1 x ND9323P with 1 x 2TB HDD and 4 x IB9380-H * Ship with seperated items * Refer to Term&Condition #8 for return policy		Yes

Form Factor	Model #	Part Number	MSRP	Remark	CPP Xtra List	NDAA
Software	VAST CHANNEL LICENSE	715001300	$ 50			
	Data Magnet License	715002100(ML)	$ 200			
	Failover License	715002100(FL)	$ 200			
	CMS Failover License	715002100(CL)	$ 960			
	POS License	715002100(PL)	$ 200	Only apply for POSNET/Lafresh/Allsense (Implement in NVR, Searchable in VAST 2)/GulfCoast POS Gateway system		
	Transportation License (Google Map)	715002100(TL)	$ 200			
	Integration License (TCP Trigger)	715002100(IL)	$ 180			
	FaceMe License	715004000	$ 2,400	it's inlcuded cyberlink license and VAST 2 data magent.		
	VAST Face License	7150004100	$ 1,300			
	VAST Face Manager License		$ 590			

Form Factor	FR Channel	Model#		Resolution (Sensor)	COO	MSRP	Remark	CPP Xtra List	NDAA
VAST Face	2CH	IE8221-F	Linux Base, Support up to 2CH FR camera, Build in 1 ch FR license		TAIWAN	$ 3,692			Yes
	8CH	IE8231-F	Linux Base, Support up to 8CH FR camera, Build in 1 ch FR license		TAIWAN	$ 4,996			Yes
		FT9361-R	Facial Recognition Tablet		TAIWAN	$ 1,629			Yes
		IE8213-FM	VAST Face Facial Recognition CMS		TAIWAN	$ 3,475	Reqire VAST Face Manager License to connect.		Yes

Terms & Conditions

1. Ex-Works, California, San Jose
2. Validity : Within 30 days
3. VIVOTEK standard product and packing
4. Minimun order amount is $500. $10 handling fee will be applied to orders under $500.
5. Currency is US Dollars.
6. Beginning with the "EOL Notification Date", any EOL products ordered after this date cannot be refundable, unless DOA.
7. Software license or VAST dongle are non-returable.
8. Bundle Kit Return Policy -
- ALL DOA is only for brand new unit exchange. No credit for DOA units.
- The credit return (whole set) should be with complete set and brand new. Partly return is NOT acceptable.
- 30% Restocking fee is required once returning as open-box condition.

** Smart VCA requires to apply the license to activate. If you are interested please access http://license.vivotek.com/, to generate the free trial license. (valid until 2020/03/31)

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NEW	New Product
PI	Price Increased
PR	Price Reduction
SO	Special Order. ETA is 3 - 4 weeks. Non-returnable and Non-cancellable
PO	Promotion Price
EOL	EOL price
On Hold	Product on hold
TBEOL	To Be EOL (With LOD or LSD)